

EU-U.S. Privacy Shield



Lume complies with the EU-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union to the United States. Lume has certified to the Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern.

In compliance with the EU-US Privacy Shield Principles, Lume commits to resolve complaints about your privacy and our collection or use of your personal data. Lume has further committed to refer unresolved privacy complaints under the EU-US Privacy Shield Principles to an independent dispute resolution mechanism, the Council of Better Business Bureaus.

To learn more about the Privacy Shield program, and to view our certification, please visit www.privacyshield.gov. For additional information regarding Lume's compliance with the US-EU Privacy Shield Framework, please contact us at compliance@lumecloud.com.