

# SAFE HARBOR CERTIFICATION

Safe Harbor certifies that Lume provides "adequate" privacy protection by the standard of the European Commission's Directive on Data Protection. The European Commission's Directive on Data Protection prohibits the transfer of personal data to non-European Union nations that do not meet the European "adequacy" standard for privacy protection.

Lume complies with the US-EU Safe Harbor Framework as set forth by the US Department of Commerce regarding the collection, use, and retention of personal information from European Union member countries. Lume has certified that it adheres to the Safe Harbor Privacy Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement.

In compliance with the US-EU Safe Harbor Principles, Lume commits to resolve complaints about privacy and the collection or use of personal information. Lume has further committed to refer unresolved privacy complaints under the US-EU Safe Harbor Principles to an independent dispute resolution mechanism, the BBB EU SAFE HARBOR, operated by the Council of Better Business Bureaus.

For additional information regarding Lume's compliance with the US-EU Safe Harbor Framework, please contact us at [privacy@lumecloud.com](mailto:privacy@lumecloud.com).